

July 21, 2000

Chet's Termite & Pest Control

2112 W Waters Avenue

Att: Chet Rowland

On August 28, 1988 your service manager Duke Covington came out to our home at [redacted] to give us an Estimate to have our home fumigated for drywood termites. We knew about your 100% money back guarantee if I were to get termites back within 1 year of the treatment date, and I felt confident contracting your company to take care of my termite problem.

On November 12, 1999 I had my home fumigated by your company. In June 2000 we discovered a suspicious area in the paneling of the front room and called your company back to investigate the problem, On June 9, 2000 your service manager Duke Covington again came to our home to take a look at the problem. During the infestation Mr. Covington found that we did have live drywood termites in that area and instructed us to call your office to schedule and have the tenting done again and inquired about the money back guarantee.

On July 17, 2000 your company re-tented our home free of charge and on July 22, 2000 I picked up a check representing the amount we paid for the fumigation of our home.

We are very pleased to say that we received our money back within 1 week without having to threaten or harass your company to honor your claim of a money back guarantee. I will certainly tell friends and other about the honest, fair dealing we have had with your company and we hope to use your services in the future if the need arises.

Shirley Rogers
Dan & Shirley Rogers

CHETS PEST CONTROL, INC.
2112 West Waters Ave.
Tampa, FL 33604
(813) 935-7554

1755
63-466/631


Date 7-21-00

Pay to the
Order of

Shirley Rogers

\$ 1803⁰⁰

Eighteen Hundred Three & no/100

Dollars 



Chet Rowland

FOR

⑈001755⑈ ⑆063104668⑆ 0077370880⑈