

June 30, 2006

Chet's Termite & Pest Control
2112 W Waters Ave
Tampa, FL 33604

Att: Chet Rowland

Dear Mr. Rowland

We called your office to schedule an inspection at our property located at [REDACTED]. On 3-31-06, your service manager, Duke Covington, came to our home and during the inspection found live drywood termites. We were given an estimate and were told about your 100% money back guarantee.

On 4-4-06 we had our home tented by your company, and everything went fine during fumigation.

In June 2006 we had a swarm of termites inside the home so we called your company back to investigate the problem. Duke came back to our home and found live drywood termites. Duke confirmed the infestation and also scheduled us to have the home re-tented for free 6-16-06.

On 6-30-06, your manager, Carol Brown, came to our home and gave us a check for \$1797.00, which represented the original price we paid to have the house tented on 4-14-06.

Thank you for honoring your 100% money back guarantee. We will be sure to tell others about your honest and fair practices.

Patty Parsons

CHETS PEST CONTROL, INC.
2112 West Waters Ave.
Tampa, FL 33604
(813) 935-7554

1724
63-466/631

Date 6-30-06

Pay to the
Order of

Patty Parsons

\$ 1797⁰⁰

Seventeen hundred ninety seven + no/100

Dollars  Security Features. Details on back.

 **REGIONS**

Chet Rowland

FOR _____

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