

Chet,

I just wanted to take the time to Thank You for being an honest company and standing behind your money back guarantee.

On 6-16-2008 I called your office to schedule a termite inspection because I knew I had termites.

Your representative, Hal, came to my home and did a thorough inspection and found live termites. He explained the findings and my options to treat.

I had a comparable company do an inspection about the same time. They were a little bit cheaper, but I ultimately decided on your company because of the follow up, attention to detail and your money back guarantee.

On 8-1-08 I had the tent put on my house. When I came back home, everything appeared to be just fine and things were put back in place so there was minimal clean up.

On 7-22-09 Manny came to my home to do the annual termite inspection and found some wings & bodies inside my home. He wasn't sure if I had active termites, so he called the office and scheduled an appointment for your Termite Supervisor to come check the areas of concern.

The very next day, Kenny came to my home and found LIVE termites. Kenny called the office and set up the date to have my home re-tented.

I had forgotten about the money back guarantee you offered when I signed with Chet's so I was STUNNED when your office called ME to let me know that I would be receiving all the money I paid the year before. **100% of my money back AND you re-tented my house for FREE!**

Today I received my check for \$1692.00 and a visit from you. I am impressed with you and your company and will recommend you to my friends and family.

I am **THRILLED** that I chose to do business with your company and you have a client for life.

Thanks again,

Wanda Mitchell

CHETS PEST CONTROL, INC.
2112 West Waters Ave.
Tampa, FL 33604
(813) 935-7554

1804
63-466/631

Date 9-18-09

Pay to the Order of Wanda Mitchell \$ 1692.00

Sixteen hundred ninety-two + No/100 Dollars



FOR Money back guarantee

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